

Warehouse Transformation Bicycle Wholesale Business, UK

Problem:

- A 6-month project to optimise the warehouse operations for bicycle manufacturer and wholesaler
- The work included designing & implementing a new layout for Picking, Goods In and Despatch
- Processes for order picking and despatch were reviewed to streamline the process, reduce time and improve pick accuracy
- Performance metrics were introduced, and a focus was made on developing the warehouse team and supervision

Results:

- Warehouse performance increased 2-fold
- Standard Operating Procedures improved training and accuracy
- Workload was planned to level fluctuations
- Training & Coaching of a new warehouse Supervisor ensured the improvements sustained

New Warehouse Layout:



Workload Levelling:

